# BTA+VALUATION WEBSITE AND APPLICATION TERMS OF USE

#### Introduction

Thank you for your interest in BTA+Valuation. Capital Valuation Group, Inc., a Wisconsin corporation (the "CVG", "we" or "us"), has developed and sponsors the website btavaluation.com (the "Site"), the BTA+V mobile application (the "Application"), and the related Services and Materials, to provide a secure and confidential online tool for business owners and advisors to analyze business trends, benchmark performance against peers, and calculate a reliable business value to be used for planning purposes. The following are the terms of use ("Terms") for using the Site, Application, Services and Materials.

# Acceptance of Terms; Updates

Please read these Terms carefully. By accessing the Site, downloading the Application or using the Services and Materials, you agree to be bound by these Terms. If you do not wish to be bound by these terms of use, you may not access or use the Site, Services, or Materials, or download the Application. If you do not agree to all of these terms, you must cease using the services and delete the application on your mobile devices. These Terms shall apply whether or not you register as a "Member" or browse the Services as a "Visitor".

# **Modification of Terms**

We reserve the right to change the Terms and other guidelines or rules posted on the Site and the Application, including the Privacy Policy, which is hereby incorporated by reference, from time to time at our sole discretion. Your continued use of the Services or any Materials, after such notice has been posted constitutes your acceptance of the changes. You should periodically check these Terms to view the then current terms. If you breach any of the Terms of Use, your authorization to use the Services automatically terminates, and any Materials downloaded or printed from the Site or the Application in violation of the Terms of Use or the Privacy Policy must be immediately destroyed.

#### Users

You may simply browse the Site, or you may register with CVG and create an account ("Account"). You must have an Account to access the full range of Services. If we believe or suspect that any information you provide us is not true, accurate, current or complete, we may deny or terminate your access to the Services (or any portion thereof). Visitors agree not to attempt to access Member areas of the Services.

In the event you subscribe for "Unlimited Access" and your Account has more than one "User", such additional User Accounts are intended to be personal to individual members of your organization. In the event such User is no longer employed by your organization, your

organization may assign the terminated User's account to a different employee, subject to the thencurrent Terms.

### **Account Information**

Confidentiality and security are extremely important to us. When you set up an Account, you may be required to provide your name, email address, and phone number (collectively, your "Account Information"). Further, to prepare the Materials, you will need to enter, as additional Account Information, certain business information, including business name, limited financial information and answers to a qualitative business factors questionnaire. Your information is strictly confidential, and we have no intention of sharing your Account Information with any third-parties. You agree to only provide us with true, accurate, current and complete information for your Account. If someone accesses the Services using your Account Information, we will rely on that Account Information and will assume that it is really you or your representative who is accessing the Services. You are solely responsible for any and all use of your Account Information and all activities that occur under or in connection with the Account. Without limiting any rights which we may otherwise have, we reserve the right to take any and all action, as we deem necessary or reasonable, to ensure the security of the Services and your Account, including without limitation terminating your Account, changing your password, or requesting additional information to authorize transactions on your Account. You agree to be responsible for any act or omission of any users that access the Services under your Account Information that, if undertaken by you, would be deemed a violation of these Terms. In no event and under no circumstances will CVG be held liable to you for any liabilities or damages resulting from or arising out of (i) any action or inaction of CVG under this provision, (ii) any compromise of the confidentiality of your Account or password, and (iii) any unauthorized access to your Account or use of your password. You may not use anyone else's Account at any time, without the permission of the Account holder and CVG. Please notify CVG, at the email set forth below, immediately if you become aware that your Account Information is being used without authorization. Except for "Additional Users" under an existing "Primary User", you agree not to register for more than one Account or register for an Account on behalf of an individual other than yourself without such individual's authorization.

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The Services may also make available materials, information, and services provided by third parties (collectively, the "Third Party Content") subject to CVG's Privacy Policy. The Third Party Content may be governed by separate license agreements that accompany such services. CVG

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Except as expressly indicated to the contrary elsewhere on the Services, you may view, download, and print the Content available on the Services, subject to the following conditions:

- 1. The Content may be used solely for personal, informational, and internal purposes.
- 2. The Content may not be modified or altered in any way.
- 3. The Content incorporated in the Services may not be distributed or sold, rented, leased, or licensed to others.
- 4. You may not remove any copyright or other proprietary notices contained in the Content.
- 5. We reserve the right to revoke the authorization to view, download, and print the Content available on the Services at any time, and any such use shall be discontinued immediately upon notice from CVG.
- 6. The rights granted to you constitute a license and not a transfer of title.

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#### Prohibited Uses And User Conduct

It is our goal to make access to the Services a good experience for all of our Users. You agree not to, and represent and warrant that you will not use, access, reproduce, duplicate, copy, sell, resell or exploit any portion of the Services for any purposes other than for which the Services are being provided to you, or do any of the following:

- 1. Conduct or promote any illegal activities while using the Services;
- 2. Upload, distribute or print anything that may be harmful to minors;
- 3. Attempt to reverse engineer or jeopardize the correct functioning of the Services, or otherwise attempt to derive the source code of the software (including the tools, methods, processes, and infrastructure) that enables or underlies the Services;

- 4. Attempt to gain access to secured portions of the Services to which you do not possess access rights;
- 5. Upload or transmit any form of virus, worm, Trojan horse, or other malicious code;
- 6. Use the Services to generate unsolicited email advertisements or spam;
- 7. Use the Services to stalk, harass or harm another individual;
- 8. Use any high volume automatic, electronic or manual process to access, search or harvest information from the Services (including without limitation robots, spiders or scripts);
- 9. Interfere in any way with the proper functioning of the Services or interfere with or disrupt any servers or networks connected to the Services, or disobey any requirements, procedures, policies or regulations of networks connected to the Services;
- 10. Use any robot, spider, other automatic device, or manual process to extract, "screen scrape," monitor, "mine," or copy any static or dynamic web page on the Site or the Content contained on any such web page for commercial use without CVG's prior express written permission;
- 11. Impersonate any person or entity, or otherwise misrepresent your affiliation with a person or entity; or
- 12. Mirror or frame the Site or any Content, place pop-up windows over its pages, or otherwise affect the display of its pages.

You must provide all equipment and software necessary to connect to the Services, including but not limited to, a mobile device that is suitable to connect with and use the Services, in cases where the Services offer a mobile component. You are solely responsible for any fees, including Internet connection or mobile fees, that you incur when accessing the Services.

#### Feedback

In the event that you provide us any ideas, thoughts, criticisms, suggested improvements or other feedback related to the Services (collectively "Feedback"), you agree that we may use the Feedback to modify our Services and that you will not be due any compensation, including any royalty related to the product or service that incorporates your Feedback. You grant to us a worldwide, royalty-free, fully paid, perpetual, irrevocable license to use, reproduce, modify, translate, distribute, perform, display, import, sell, offer for sale, make, have made and otherwise exploit the Feedback in any form, media, or technology, whether now known or hereafter developed, and to allow others to do the same. This is true whether you provide the Feedback through the Services or through any other method of communication with CVG, unless CVG has entered into a separate agreement with you that provides otherwise.

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# **Privacy**

We know that your privacy is important. For this reason, we have created a Privacy Policy that describes our collection, use and disclosure practices regarding any personal information that you provide to us. The security of your personal information is important to us. While there is no such thing as "perfect security" on the Internet, we will take reasonable steps to help ensure the safety of your personal information. However, you understand and agree that such steps do not guarantee

that the Services are invulnerable to all security breaches or immune from viruses, security threats or other vulnerabilities. We reserve the right to cooperate with local, state, provincial and national authorities in investigations of improper or unlawful activities and this may require the disclosure of your personal information. We may also report to other organizations about improper or unlawful user activities and this reporting may include disclosure of personal information relating to those individuals conducting such improper or unlawful activities.

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Some jurisdictions do not allow the exclusion of certain warranties or the limitation or exclusion of liability for incidental or consequential damages. Accordingly, some of the above limitations and disclaimers may not apply to you. To the extent that CVG may not, as a matter of applicable law, disclaim any implied warranty or limit liabilities, the scope and duration of such warranty and the extent of CVG's liability will be the minimum permitted under such applicable law. Without limiting the foregoing, under no circumstances will CVG or CVG's licensors be held liable for any delay or failure in performance resulting directly or indirectly from acts of nature, forces, or causes beyond CVG's reasonable control, including, without limitation, Internet failures, computer equipment failures, telecommunication equipment failures, other equipment failures, electrical power failures, strikes, labor disputes, riots, insurrections, civil disturbances, shortages of labor or materials, fires, floods, storms, explosions, acts of God, war, governmental actions, orders of domestic or foreign courts or tribunals, OR non-performance of third parties. Some states do not allow exclusion of implied warranties, so these exclusions may not apply in individual cases. You may have additional rights that vary from state to state. To the extent that CVG may not, as a matter of applicable law, disclaim any implied warranty, the scope and duration of such warranty will be the minimum permitted under such applicable law.

#### Indemnification

You agree to defend, indemnify, and hold CVG, and its members, managers, officers, directors, shareholders, employees, agents and successors, harmless from and against any claims, actions, demands, or damages, including, without limitation, reasonable legal and accounting fees, arising out of or resulting from your breach of these Terms of Use, or your access to, use or misuse of the Services or the content thereof. CVG shall give you notice of any such claim, suit or proceeding. CVG reserves the right to assume exclusive defense and control of any matter, which is subject to

indemnification under this section. In such event, you agree to cooperate with any reasonable request assisting CVG's defense of such matter.

### Release

You hereby release CVG, its owners, officers, employees, agents and successors from claims, demands, any and all losses, damages, rights, claims, and actions of any kind including, without limitation, personal injuries, death, and property damage, that is either directly or indirectly related to or arises from your use of the Services.

#### **General Provisions**

Except as otherwise provided herein, you may not assign any rights granted to you or delegate any of your duties hereunder and any attempt to do so is void and of no effect. CVG may assign its rights or delegate its duties under these Terms partially or in their entirety to any party without notice to you.

In the event that any provision of these Terms is determined invalid or unenforceable by any court of competent jurisdiction, the remaining provisions shall remain in full force and effect.

These Terms contain the entire understanding and agreement between the parties with respect to the subject matter herein and supersedes any and all other agreements between the parties, whether oral or in writing.

Any failure or delay by CVG to enforce its rights under these Terms shall not constitute a waiver unless such waiver is made in writing.

The paragraph headings in these Terms are included only to help make these Terms easier to read and have no binding effect.

The Terms and the relationship between you and CVG will be governed by the laws of the State of Wisconsin, without giving effect to any choice of laws principles that would require the application of the laws of a different country or state. You consent to personal jurisdiction and venue in and agree to service of process issued or authorized by, any court located in the United States District Court for the Western District of Wisconsin and the Wisconsin Circuit Court for Dane County.

You acknowledge that CVG has the right hereunder to seek an injunction, if necessary, to stop or prevent a breach of your obligations hereunder.

Any limitations on liability explicitly set forth herein and CVG's proprietary rights in and to the Services and Content, will survive the expiration or termination of these Terms for any reason.

# Notice; Violations

CVG may give notice to you by email, a posting on the Services, or other reasonable means. You must give notice to CVG in writing on our Contact Us platform at <a href="https://www.btavaluation.com/contact/">https://www.btavaluation.com/contact/</a>. Please report any violations of these Terms of Use to at <a href="https://www.btavaluation.com/contact/">https://www.btavaluation.com/contact/</a>. If you have any questions or concerns about the Services or anything else, please contact us at <a href="https://www.btavaluation.com/contact/">https://www.btavaluation.com/contact/</a> or by mail at 740 Regent St Suite 102, Madison, WI 53715.

#### **Definitions**

Capitalized terms used herein shall have the following meanings:

"Intellectual Property Laws" shall mean copyright, trademark, patent, and/or other intellectual property laws, including common law intellectual property rights and trade dress.

"Materials" shall mean all information, documents, communications, files, text, graphics, software, and products available through the Services.

"Services" shall mean, collectively, the Site, the Application and related services.